

## **Discussion and conclusion**

The obtained results of the in-depth interviews indicate that violations of the life of the families of combatants are caused not only by specific family problems but also a number of other factors: e.g., anxiety over the life of a family member who is in the zone of anti-terrorist operation; uncertainty about the future; uncertainty of life prospects; isolation of the family; the weakening of their adaptability in social relationships; the inability of families to resolve problems; ATO participants' lack of participation in family life and parenting; problems with education and upbringing of children; fatigue; material instability; bad housing; health problems of family members.

All the respondents stressed the importance of developing an effective program of social support for the families of ATO participants. Their planned criteria and indicators of the quality of services allowed us to develop such a program and implement it in practice in the use of public organization "Kyiv City Union of Veterans of the ATO". A comprehensive program of social support of the families of ATO participants is based on the specific problems and needs of family members; capacity of the institution that provides such support; provision of legal, material, psychological and socio-pedagogical support of highly qualified specialists

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